# London Borough of Havering Children, Adults and Social Care Directorate Whybridge Infant School Benchmark Job Profile

Job Title: Home School Support Worker

**Grade**: Grade 4

**Reports To**: Senior Leadership Team

### **Job Purpose and Context**

The Home School Support Worker works at all times subject to the direction and supervision of the headteacher/consortium/locality management group and this power will be delegated to *insert line manager's post name here*. Home School Support Workers do not work generally alongside children and young people in class.

A Home School Support Worker supports the aims and objectives of the school and the engagement, learning and achievement of children and young people by working with pupils and students, and with parents, individually, in groups, as a community or a sub community. Strategic priorities are usually assessed at locality or school level and, as a result, a wide variety of (shifting and changing) local needs may affect the responsibilities of the post holder, their way of working and the tasks they carry out.

The range of issues addressed through home school support work may span:

- The common barriers to pupil learning and achievement, including, for example, attendance, punctuality, poor behaviour and school induction and transition
- Parenting skills and understanding, and parent and family education
- Parent and community engagement
- Outreach with hard to reach groups or for particular specialist groups
- Parental advice, information and representation.

#### Main Duties And Responsibilities Of The Post

- With teaching and support staff, and other professionals where appropriate, to participate in the analysis, assessment, and prioritisation of need at locality and/or school level
- Working with others, identify those children and young people who would benefit most from home-school support and, draw up and implement an action plan for each parent/family
- 3. Develop a 1:1 relationship with parents/families identified for particular support, aimed at achieving the objectives defined in the action plan
- Maintain regular contact with families/carers of children entered into any mentoring programme and work with Learning Mentors where necessary to support the aims and objectives of mentoring

- Work with parents: individually, in groups, in specialist groups and/or as a community to support, develop and implement the objectives of the home-school support intervention programme
- 6. Monitor, keep statistics, record, report and evaluate the implementation of all plans drawn up to implement home school support using the agreed policies, procedures and processes of the school
- 7. Develop and maintain a thorough knowledge and appreciation of the range of services, activities, courses, opportunities, organisations and individuals that could be drawn upon to provide support for parents and provide that information to parents/carers where appropriate
- 8. Promote the safety of pupils and protect them from abuse, using the agreed procedures for identification, responding to disclosure and reporting to the relevant lead professional
- 9. Share information with local agencies, schools, education authorities and other home school support workers, using agreed protocols and procedures
- 10. Participate in professional networks, share and develop best practice and attend local and national training
- 11. Participate in regular caseload and professional supervision, using standard professional protocols and procedures
- 12. Take part in the school performance management system, evaluating one's own performance and planning and carrying out personal professional development
- 13. Take appropriate action to identify, analyse and minimise any risks to health, safety and security in the working environment.
- 14. Work in accordance with the values, culture, ethos, equal opportunities and inclusion policies of the school proactively promoting anti-racist, anti-sexist and anti-discriminatory behaviours.

#### **Notes**

- This is a new job description for a new post. It may be subject to review with the postholder after one year
- The authority expects its employees to work flexibly within the framework of the duties and responsibilities specified above. This means that the postholder may be expected to carry out work that it not specified in the job description but which is within the remit of the duties and responsibilities

## Home School Support Worker Model Person Specification

| Skills and Abilities                             | Essential | Desirable | Assessed by     |
|--|-----------|-----------|-----------------|
| The ability to develop and maintain effective    |           |           | ,               |
| working relationships with other team            | ✓         |           | Application and |
| members & contribute to the work of the team     |           |           | interview       |
| Carry out work to agreed specifications and      | ✓         |           | Application and |
| deadlines  |           |           | interview       |
| Basic ICT skills to support administration       | <b>√</b>  |           | Application     |
| Effective oral and written communication         | ✓         |           | Application and |
| skills across a range of audiences               |           |           | interview       |
| The ability to relate effectively to a diverse   |           |           | Application and |
| range of young people and adults                 | ✓         |           | interview       |
| The ability to develop relationships with        |           |           | Application and |
| parents and community groups                     | ✓         |           | interview       |
| For peripatetic workers only:                    |           |           |                 |
| Personal organisation, time and workload         | ✓         |           | Interview       |
| management skills under minimal day-to-day       |           |           |                 |
| supervision and support                          |           |           |                 |
| Knowledge  |           |           |                 |
| An understanding of how children and young       | <b>√</b>  |           | Application and |
| people develop and learn                         |           |           | interview       |
| An understanding of child care, parenting        |           |           | Application and |
| skills, parental development and healthy         | ✓         |           | interview       |
| parent-child relationships                       |           |           |                 |
| An understanding of the range of potential       |           |           | Application and |
| barriers to learning for pupils                  | ✓         |           | interview       |
| An understanding of child protection policies    |           |           | Application and |
| and procedures and a commitment to the           | ✓         |           | interview       |
| principles of best practice                      |           |           |                 |
| The range of support services and facilities     |           |           | Application and |
| available to support parents and carers          | ✓         |           | interview       |
| Health and safety policy in schools and the      |           |           | Application and |
| responsibility of the individual in ensuring its | ✓         |           | interview       |
| implementation                                   |           |           |                 |
| Equalities and inclusion policies and how        | ✓         |           | Application and |
| these are implemented in schools                 |           |           | interview       |
| Qualifications and Experience                    |           |           |                 |
| To have completed, or a willingness to           |           |           |                 |
| undertake, the local induction training for      | ✓         |           | Application     |
| Home School Support Workers                      |           |           |                 |
| GCSE grade 'C' (or equivalent) or above in       | ✓         |           | Application     |
| English and mathematics                          |           |           |                 |
| Previous experience working with children        |           |           |                 |
| and young people, parents or community           | ✓         |           | Application     |
| groups in a paid or voluntary capacity           |           |           |                 |
| NVQ3 in Work with Parents or Learning,           |           |           |                 |
| Development and Support Services or              |           | ✓         | Application     |
| equivalent qualification                         |           |           |                 |
| A demonstrable commitment to continuing          | ✓         |           | Application and |
| professional development                         |           |           | interview       |